

# Collaboration and integration

## Delivering outcomes



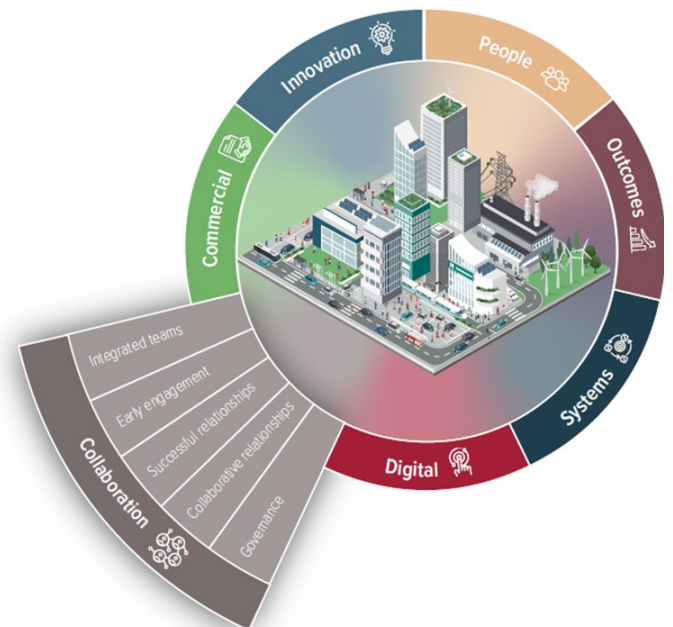
Collaboration and integration across the ecosystem will drive a financially sustainable and high-performing infrastructure industry.

### Current state

A new model for delivery is required to transform the infrastructure sector in Australia, one founded in long-term, collaborative, and trust-based relationships, with regular two-way dialogue between the government and industry, and delivered by high-performing integrated teams.

### Where do we want to get to?

- Effective governance ensures focus on the right outcomes and drives positive change.
- Long-term, collaborative relationships are embraced across the infrastructure industry.
- Successful, positive relationships are established from the outset of infrastructure programs.
- Owners engage regularly with the market and have an in-depth understanding of the capabilities of the supplier ecosystem.
- Integrated and collaborative teams are used to deliver successful infrastructure projects and programs more efficiently and effectively.



‘Governance needs to ensure there is a holistic conversation around infrastructure planning, procurement and delivery’

Industry Peak Body

### What are the key principles that will guide how we get there?

- Owners should enable delivery through effective and visible governance
- Infrastructure projects and programs should enable delivery by developing and fostering long-term, collaborative relationships throughout the ecosystem
- An early statement of intent should be the basis for successful, trust-based relationships
- Owner strategies should engage with partners and suppliers early in the delivery process to maximise the influence they can have on delivering the best outcomes
- Infrastructure is delivered through integrated high performing teams

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## Recommendations

- 4.1: Implement visible and effective governance to enable infrastructure delivery and ensure the focus is on the right outcomes.
- 4.2: Long-term and collaborative relationships that span projects and programs are used across the infrastructure industry to drive better outcomes.
- 4.3: Ensure statements of intent are developed at the outset of infrastructure projects and programs, outlining the desired behaviours for all parties.
- 4.4: Owners should engage regularly with the market to develop an understanding of the capabilities within the ecosystem to drive better outcomes.
- 4.5: Integrated and collaborative teams are used to deliver infrastructure projects and programs more efficiently and effectively.

'There is a desire for genuine collaboration across clients and partners across the whole ecosystem'

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