

Outcomes for people and place

Delivering outcomes



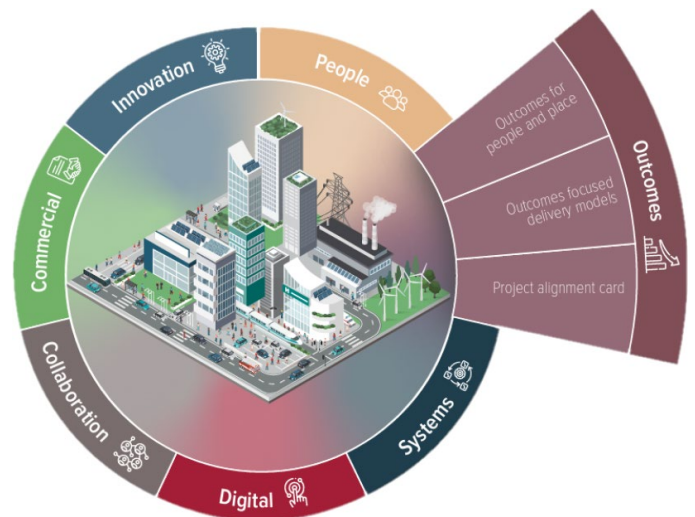
Infrastructure investment is driven by social, economic, governance and environmental outcomes to enable people and places to flourish and prosper. These outcomes set the absolute purpose and objectives for investing in infrastructure solutions.

Current state

Current planning and delivery processes typically focus on delivering outputs on discrete, sector specific assets, rather than outcomes or multifaceted benefits.

Where do we want to get to?

- Infrastructure projects and programs are focused on delivering outcomes to enable people and place to flourish.
- Owners and delivery agencies consistently seek to implement outcomes-focused delivery models to support realisation of outcomes for people and places
- Project and program investment outcomes align with and contribute to the achievement of strategic priorities and addressing community needs.



'We need to ensure all projects are delivered with a focus on the best outcomes for the Australian community'

Industry leader stakeholder

What are the key principles that will guide how we get there?

- Outcomes for people and places should be recognised as the core measures of investment success
- Delivery models should be focused on outcomes and engage partners to support the effective delivery of desired outcomes
- Projects and programs should adopt an overall alignment card that aligns desired outcomes with strategic priorities and community needs.

Outcomes for people and place

Recommendations

1.1: Improve infrastructure outcomes by ensuring investment is focused on delivering clearly articulated outcomes to enable people and place to flourish.

1.2: Progressively adopt and implement outcomes-focused delivery models to support the delivery of outcomes for people and places and better enable the development of innovative, cost-effective and intelligent solutions.

1.3: Improve value for money and better enable people and places to prosper by ensuring project and program outcomes align with and contribute to the achievement strategic priorities and respond to community needs.

'Planning needs to be based on multi-decade benefits to the nation of Australia, not just discrete projects – which requires a shift in how we utilise tools like benefit cost ratios and benefits realisation plans in assessing outcomes'

Industry leader Stakeholder